

Monica Lo
Director of Administrative Services
(City Controller & City Treasurer)

Monica was appointed Assistant City Controller in 2009. In addition to the City's Finance and Risk Management functions, the City Controller's Office also oversaw the City's personnel and emergency management functions. In 2017, the department assumed responsibility for the City's revenue and treasury responsibilities and was renamed Administrative Services, at which time Monica became the Assistant Director of Administrative Services.

Monica has nearly 20 years of municipal finance and audit experience. Prior to working for Whittier, Monica was the Audit Manager for a national CPA firm specializing in municipal auditing, overseeing a variety of audit engagements ranging from Cities and Special Districts to not-for profit organizations.

As the Director of Administrative Services, Monica is responsible for the City's Accounting & Budget, Human Resources, Risk & Emergency Management, and Revenue (Treasury) divisions. Duties include oversight of the City's general ledger, budget, audit, purchasing, accounts payable-receivable, recruiting, labor negotiations, contract administration, payroll, benefit management, Personnel Board, worker's compensation, general liability, property insurance, disaster preparedness, emergency operations, cashiering, business license, animal control, investment and banking. Monica also serves as the Deputy Director of the City's Emergency Operations Center and as a Board Member and Treasurer for the California Insurance Pool Authority. Monica is also the Chapter Chair for the Central Los Angeles Chapter for the California Society of Municipal Finance Officers (CSMFO) since 2014.

Monica holds a Master of Science degree in Accountancy from Saint Mary's University, a Bachelor of Science in Business Administration with an emphasis in Accounting from California State Polytechnic University in Pomona, and an Associate of Arts in Business Administration with an emphasis in Accounting from Mt San Antonio College.

Lastly, Monica is a member of the California Municipal Treasurers Association (CMTA), Governmental Finance Officers Association (GFOA), and Association of Certified Fraud Examiners (ACFE).